

#### **ABOUT NOMADE**

Nomade Unique Experiences is a Sydney based commercial and marketing representation company for unique tourism experiences, that uses their deep understanding and knowledge of destinations and the tourism industry in Asia / Pacific to deliver sustainable and profitable commercial plans for our clients.







## BENJAMÍN GARCÍA

**Master in Marketing - Tourism Professional** 13 years experience in the Travel Industry

### **EXPERIENCE**







After having the chance to work in South America for luxury / experiential tourism products: Valle Nevado Ski Resort (Product Manager) & explora Lodges (Sales Manager South America) I relocate in Sydney, Australia searching for new opportunities. Worked with LAN Airlines / LATAM for 5 years:

- 2,5 years Sales Manager Asia (Singapore, Korea, Hong Kong, China & Japan).
- 2,5 years Tourism Segment Owner in charge of the development and implementation of the tourism strategy for Asia Pacific region.

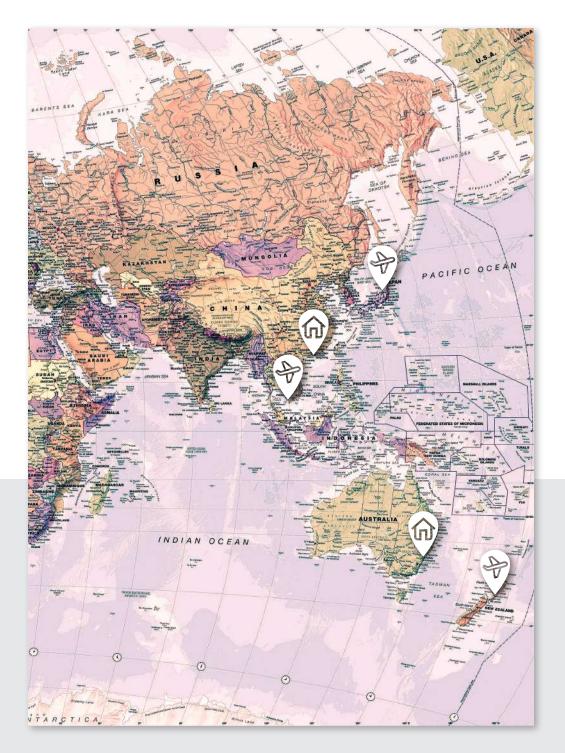
In May 2015 founded Nomade Unique Experiences. Today Nomade offers their commercial and marketing services to maximise your company presence in Asia Pacific: Australia, New Zealand, Japan, Hong Kong, China & Singapore.

### **OUR VISION**

Be the main tourism advisor entity in Asia Pacific promoting unique tourism experiences in the region.

## OUR MISSION

Represent unique tourism experiences in Asia Pacific in the most profitable way by delivering excellent commercial and marketing plans for our clients.



### **OUR OFFICES**

Our HQ is based in Sydney: from where we manage Australia & New Zealand market.

Office in Hong Kong: from where we manage Japan, Hong Kong, China and Singapore.

## NOMADE'S MARKET PROFILE



	AUSTRALIA		SINGAPORE		HONG KONG		CHINA		JAPAN		
POPULATION	24MM		5,6MM		7,3MM		1379MM		127MM		
	GROUPS	FITs	GROUPS	FITs	GROUPS / SERIES	FITs	GROUPS	FITs	GROUPS / SERIES	FITs	
MARKET PROFILE	35%	65%	5%	95%	70%	30%	85%	15%	75%	25%	
POTENTIAL WHOLESALERS AND AGENCIES FOR SOUTH & CENTRAL AMERICA	35-45		10-15		15-20		50- to be determine		20-25		
MAIN DESTINATION IN SOUTH AMERICA	,	erú / Chile / Ecuador / Perú , Argentina / Brazil		Perú / Chile / Bolivia / Argentina		Perú / Chile / Ecuador		Perú / Chile / Bolivia / Brazil		Perú / Brazil (Iguazu) / Chile / Bolivia (Uyuni) / Argentina	
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Commercial relationship with 150+ key travel companies in the Asia Pacific region.



Commercial relationship with main carriers to deliver high profile Famils and Press Trips.

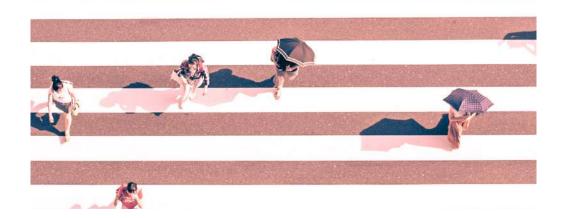


Close relationship with tourism boards to support and be involve in main destinations events and marketing actions.

# TOURISM REPRESENTATION MODEL 2.0

Taking the evolution of Tourism Representations to the next level. Adapting our business model to the needs of each market.





#### 77% heard about customised travel on 2018 an onwards

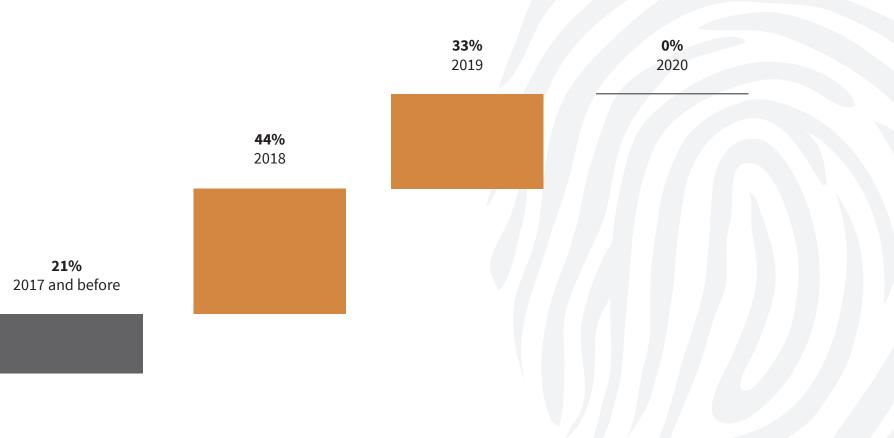


Figure 1. Customised Travel: when did you first hear about cutomised travel? (n=299, panel response only)

Source: Dragon Trail

## Friends and family continue to be the main source of travel information

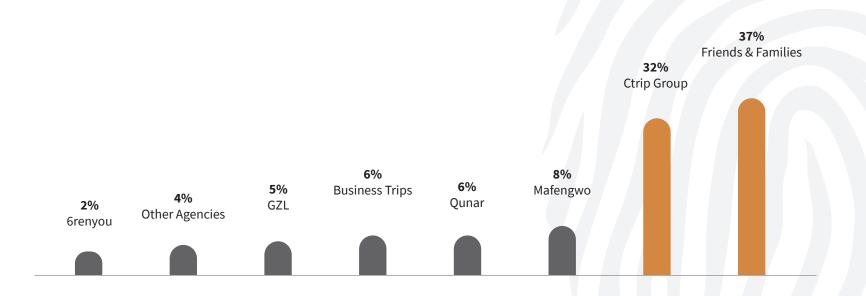


Figure 2. Travel Information: primary source of travel information. (n=299, panel response only)

More than 65% are willing to spend more than usd\$3000 per person in customise travel

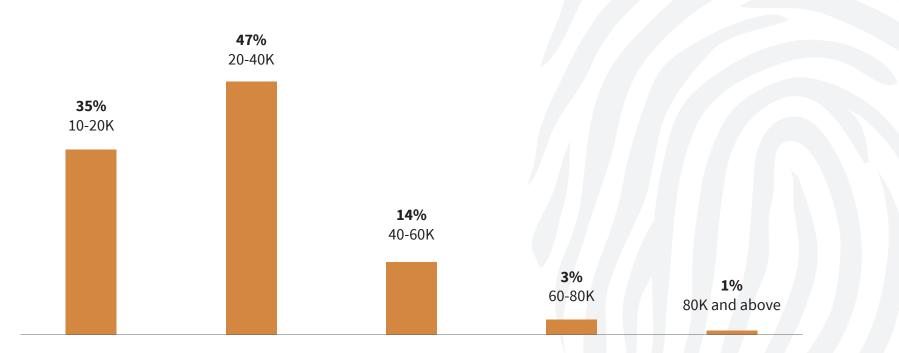


Figure 3. Willingness to spend in customise travel: (n=299, panel response only)

## 68% of the improvement comes from personalised service and experience of the travel consultants

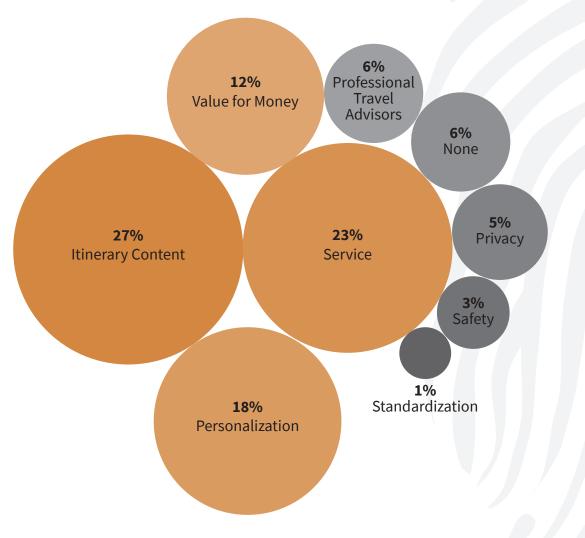
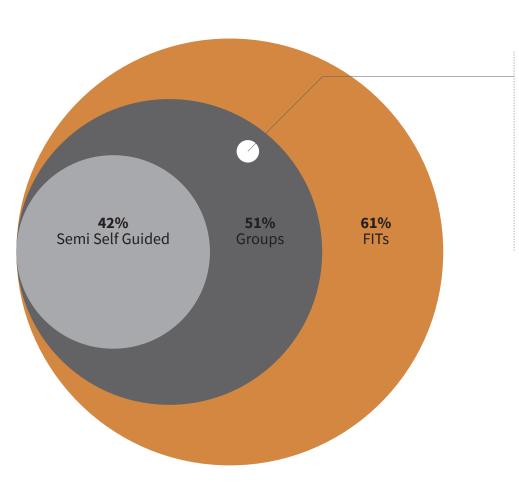


Figure 4. Areas of improvement in customise travel (n=427, all responses)

## More than 60% says they will travel in FIT basis.



**20%** Small group (<10ppl)

**22%** Medium group (10-20ppl)

**9%** Large group (>20ppl)

> Figure 5. Style of Travel: (n=427, all responses)

## Flexibility is the key to improve FIT travel.

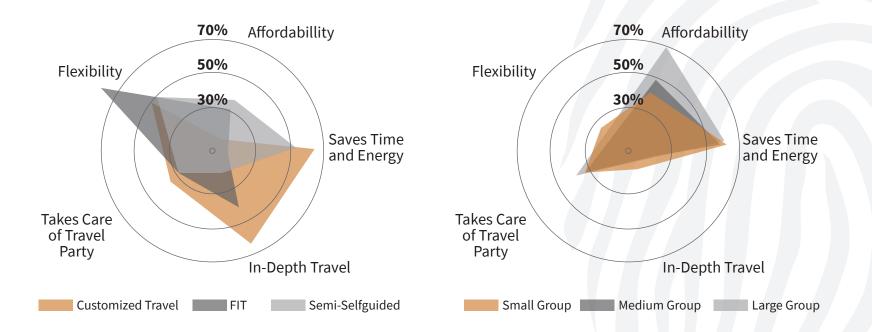
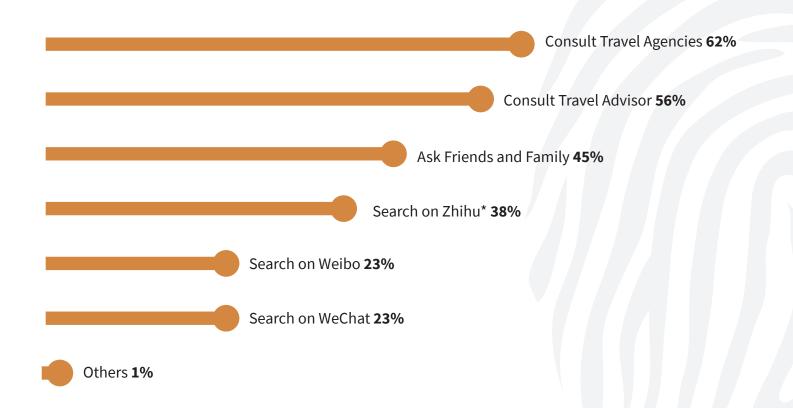


Figure 6. Choosing how to travel (n=427, all responses)

#### More than 60% goes to a travel professional when planning their trip



\*Zhihu is an Q&A forum similar to Quora, with significant amount of travel-related content and advice.

Figure 7. Planning your trip (n=427, all responses)

## Lack of personalization would be the main factor of disappointment for customise travel

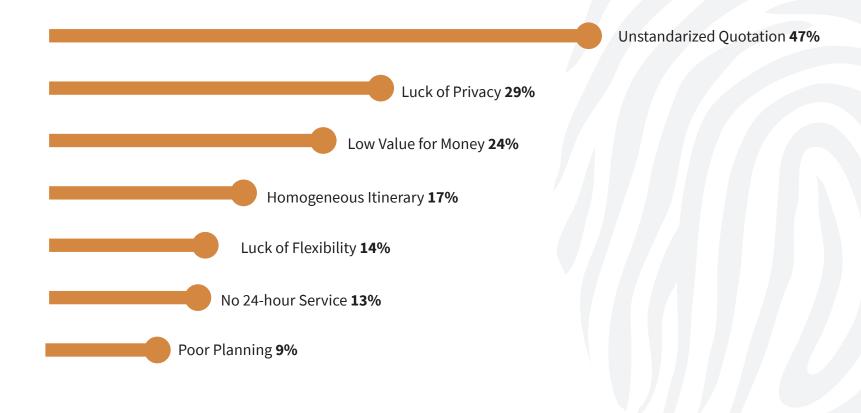


Figure 8. Dissatisfaction when planning: (n=299, panel responses ony)

#### 14% considers South America as part of their plans

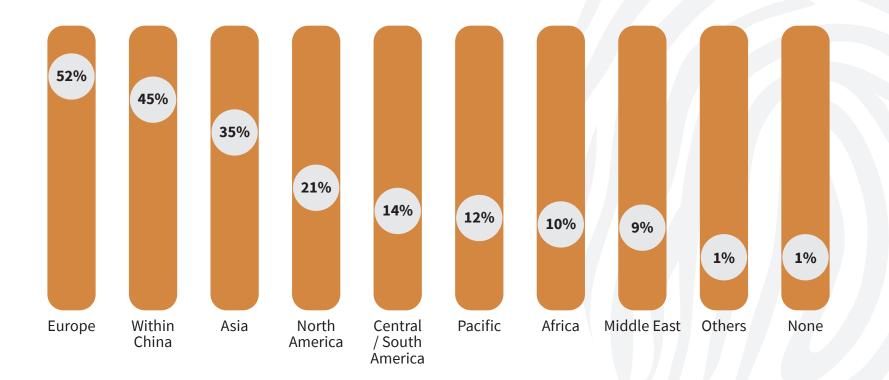


Figure 9. Preferred destination for cutomised travel: (n=427, all responses)

## In depth travel and a comfortable itinerary are key.

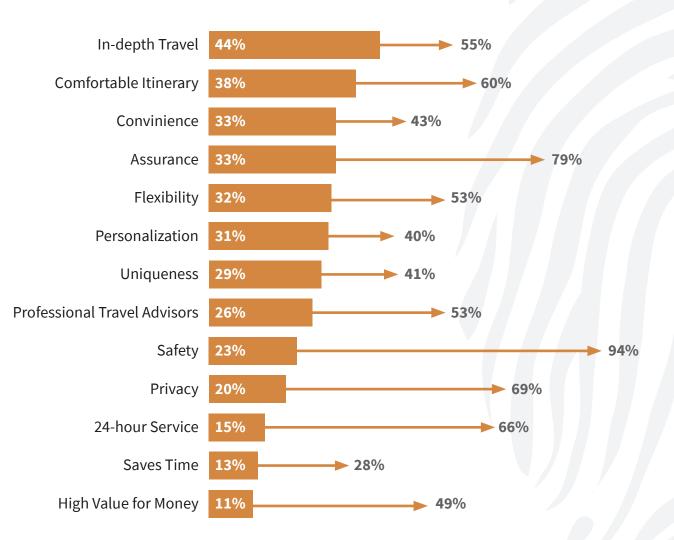


Figure 10. Benefits of Customised travel: (n=299, panel responses only)

## ASIA: MARKET DEMANDS



ACCESS

Online access to rates and availability. Instant booking.



LANGUAGE

Local language information, combined with local support.



**SUPPORT** 

Local Support to provide Hotel information and help set up itineraries.



INCREASED OFFER

Provide a selection of hotels per destination in different categories.



PRESENCE

Onsite sales calls and destination & product presentations

### **TOURISM REPRESENTATION MODEL 2.0**

Our services: Choose the level of services your tourism product needs

## COMMERCIAL

Dedicated commercial Plan / Commission structure

Onsite sales calls with key players in each market

03

Monthly Performance & Activity Reports

Local Account Manager: local support

## MARKETING

Dedicated Marketing Plan

02 Online + Dedicated printed brochures in local language

**3** Travel Expos Participation

Nomade Roadshow

## **BOOKING PLATFORM**

Part of Structural online offer in local language

Access to preferred spots within platform

Local currency payment gateway: Alipay & Unionpay

03

04

Access to developed dedicated commercial strategies: sales incentives

## **NOMADE BOOKING PLATFORM**







### ABOUT Nomade Booking Platform

- Nomade Unique Experiences has created the first comprehensive B2B booking platform for unique tourism experiences targeting Asian Markets.
- Allowing travel companies from Singapore, Hong Kong, China and Japan to access unique tourism experiences experiences with availability and net rates.
- Allowing hotels and tourism experiences to increase their presence in outbound Asian travel companies as part of a unique portfolio, always in control of their product and offer, opening opportunities to diversify and increase revenue.

# VALUE PROPOSAL FOR HOTELS & TOURISM EXPERIENCES



#### **UNIQUE PORTFOLIO**

Become part of an exclusive portfolio of unique tourism experiences that will target a network of more than 150+ travel companies in Asia by developing and implementing strong commercial and marketing plans.



#### CONTROL

With a dedicated Hotelier panel, each hotel and tourism experience will be able to manage their commercial strategy by uploading availability and rates:

-Dedicated rates for the market according to the demand

-Manage availability shown for this markets

ZY?

#### MARKETING

Get access to our complete marketing strategy that has been tailor made for the market in local language.



#### COMMERCIAL

Developed dedicated commercial plans, including setting up revenue targets, when becoming an exclusive segment/ destination product on Nomade Unique Experiences portfolio.





#### **CONTROL PANEL**

Informative dashboard will display basic statistics data along with navigation shortcuts. The dashboard will have the following statistics data: Total number of booking (number & valuation) & Booking of Last 7 days.

#### REPORTS

- Report of overall reservation/day/week/ month/year
- Report of reservations based on room type
- Report of reservations based on rate plan
- Report of reservations based on length of stay



#### HOTEL MANAGEMENT

Add Hotel details in english, Chinese & Japanese (translations will be provided by Nomade).



#### **BOOKING MANAGEMENT**

- View booking details
- View day wise total earning
- Generate Invoice
- View raised invoice status



#### **ROOM MANAGEMENT**

- Add/edit room package type
- Push/Update RACK RATE, for each room for each package type
- View final price matrix



#### **ROOM AVAILABILITY MANAGEMENT**

- Update room availability
- View latest room availability status.

### MARKETING PLAN 2020-2021





#### BROCHURE

Become part of our e-brochure that will have a massive distribution within our network of travel companies in Asia. Dedicated print versions for special events such as product & destination events and travel expos.

#### SALES CALLS

3 times a year we will personally visit key partners in each market to educate in both destinations and products, promote and maximise sales opportunities.



#### TRAVEL EXPOS

Expos to participate:

• ITB China & ILTM China



#### ROADSHOWS

Roadshows:

Leg 1: Hong Kong, Guangzhou, Shanghai & Beijing. Oct 2021

Leg 2: Japan & Singapore Jan -Feb 2022



#### **ROOM DETAILS**

- Basic room information with pictures
- Package option available for the room with RACK price and Net price.
- The net package is calculated based on the discount amount set to the agent profile.



#### **BOOKING PROCESS**

- Once a package is selected, user need to choose the desired date.
- Need to fill up the guest information
- Need to enter the payment details





- Update room availability
- View latest room availability status.



#### DASHBOARD

- Total number of booking (number & valuation)
- Booking of Last 7 days



#### HOTEL DETAILS

- Basic hotel information with pictures
- Room list with package

#### SEARCH HOTEL

- Can search hotel based on the location, price range and dates.
- Search result will be listed on the page.

## MEMBERSHIP PLANS HOTELS

		NOMA	DE BOOK	ING PLAT	FORM	MARKETING			COMMERCIAL			
	MONTHLY FEE	Part of Structural online offer	Preferred spot (x3) of destination	Top Hotel of Destination	Exclusive Segment Hotel	Online + Printed brochure	Sales Calls	Access to participate in Roadshow	Dedicated Commercial & Marketing Plan	Commission Structure	Monthly Performance + Activity Report	Weekly or Monthly conference calls
	SILVER USD\$500	Yes	-	-	-	1/4 Page	Yes	Yes	-	Fixed over sales 0% to 3,5%	Yes	Quarterly
1	<b>GOLD</b> USD\$750	Yes	Yes	-	-	1/2 Page	Yes	Yes	Yes	Fixed over sales 0% to 3,5%	Yes	Monthly
	PLATINUM USD\$1500	Yes	Yes	Yes	Yes	Double Page	Yes	Yes / Priority + Discounted Price (cost of participation and own travel costs apply)	Yes: set up tailor made plan with revenue target and commission plan	Based on potential sales: 0% to 3,5%	Yes: Tailor made reports to managed markets	Weekly



## MEMBERSHIP PLANS

NET REVENUE PER YEAR	USD\$0 to USD\$ USD\$25.000	USD\$25001 to USD\$50.000	USD\$50001 to USD\$100.000	USD\$100001 to USD\$250.000	USD\$250.001 to USD\$500.00	USD\$500.000+	7
% COMMISSION OVER TOTAL SALES	0%	1%	2%	2.5%	3%	3.5%	



## MEMBERSHIP PLANS DMC

Exclusive representation per country to cater for all tailor made requests.

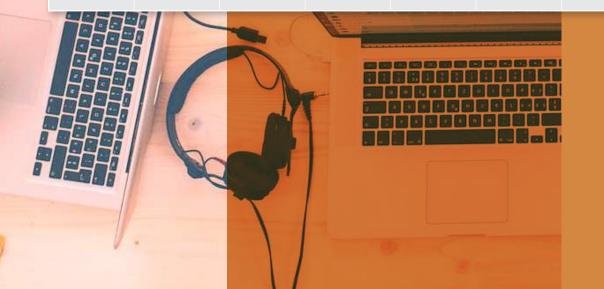
#### **NOMADE BOOKING PLATFORM**

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#### MARKETING

#### COMMERCIAL

_	MONTHLY FEE	Part of Structural online offer	Dedicated Destination website	Upload top Tailor made itineraries	Exclusive DMC	Online + Printed brochure	Sales Calls	Access to participate in Roadshow	Dedicated Commercial & Marketing Plan	Commission Structure	Monthly Performance + Activity Report	Weekly or Monthly conference calls	
/	USD\$1500	Yes	Yes	Yes	Yes	1 Page	Yes	Yes (cost of participation and own travel costs apply)	Yes: set up tailor made plan with revenue target and commission plan	Based on potential sales: 0% to 3,5%	Yes	When necessary	



## MEMBERSHIP PLANS DESTINATIONS

Allowing up to 10 properties/experiences from non primary destinations, with the aim to position and promote the destination in the market.

#### **NOMADE BOOKING PLATFORM**

#### MARKETING

#### COMMERCIAL

	MONTHLY FEE	Part of Structural online offer	Dedicated Destination website	Upload top Tailor made itineraries	Exclusive DMC	Online + Printed brochure	Sales Calls	Access to participate in Roadshow	Dedicated Commercial & Marketing Plan	Commission Structure	Monthly Performance + Activity Report	Weekly or Monthly conference calls	
/	USD\$1500	Yes	Yes	Yes	Yes	1 Page	Yes	Yes (cost of participation and own travel costs apply)	Destination marketing plan	No commission	Yes	Quarterly sessions	



### NOMADE BOOKING PLATFORM NEXT STEPS

• Connect with Hotel PMS to retrieve live availability & rates (from 2021)

